



provided to Settlement Class Members in accordance with the Certification and Notice Approval Order of this Court dated December 12, 2018 and the additional Order of this Court dated February 15, 2019;

1. **THIS COURT ORDERS** that the definitions set out in the Settlement Agreement shall apply to and are incorporated into this order.
2. **THIS COURT ORDERS** that the Settlement Agreement is fair, reasonable and in the best interests of the Class.
3. **THIS COURT ORDERS** that the Settlement Agreement is approved pursuant to s. 29 of the *Class Proceedings Act, 1992* and shall be implemented in accordance with its terms.
4. **THIS COURT ORDERS** that the Settlement Agreement is incorporated by reference into and forms part of this order, and is binding upon the Representative Plaintiff and all Settlement Class Members; where any term of this order and the Settlement Agreement conflict, the term contained in this order shall govern.
5. **THIS COURT ORDERS** that each Settlement Class Member shall be deemed to have consented to the dismissal as against the Releasees, without costs and with prejudice, of any and all proceedings asserting the Settlement Class Members' Released Claims.
6. **THIS COURT ORDERS** that any and all proceedings asserting the Settlement Class Members' Released Claims commenced in Ontario by any Settlement Class

Member shall hereby be dismissed against the Releasees, without costs and with prejudice.

7. **THIS COURT ORDERS** that the Settlement Class Members shall be deemed to, and do hereby, release and forever discharge the Releasees of and from any and all Released Claims.

8. **THIS COURT ORDERS** that the Settlement Class Members shall not now or hereafter institute, continue, maintain or assert, either directly or indirectly, whether in Canada or elsewhere, on their own behalf or on behalf of any class or any other Person, any action, suit, cause of action, claim or demand against any Releasee, or against any other person that is entitled to claim contribution or indemnity from any Releasee, in respect of any Released Claim.

9. **THIS COURT ORDERS** that for the purposes of assisting in the administration of the Settlement, the Defendant may share personal information of Settlement Class Members with the Settlement Administrator, and hereby approves, now for then, the provision of any such information that has already occurred in relation to this Settlement.

10. **THIS COURT ORDERS** that for purposes of enforcement of this order, this Court will retain an ongoing supervisory role and the Parties will attorn to the jurisdiction of this Court for this purpose.

11. **THIS COURT ORDERS** that, except for the forgoing, this Action shall be and is hereby dismissed without costs and with prejudice.

12. **THIS COURT ORDERS** that the Settlement Approval Notice substantially in the form attached hereto as Schedule "A", shall be published in the following manner in accordance with Section V of the Settlement Agreement: by posting on Class Counsel's website and the Settlement Website, and by email from the Settlement Administrator to anyone who provided their email address to the Settlement Administrator and requested to be notified if the Settlement is approved; such notice represents fair and adequate notice of the Settlement Approval to the Settlement Class and is hereby approved.

13. **THIS COURT ORDERS** that the costs of disseminating the Settlement Approval Notice shall be paid by the Defendant as they become due.

14. **THIS COURT ORDERS** that the Settlement Approval Notice shall be disseminated by Class Counsel in relation to posting on its website, and otherwise by the Settlement Administrator in accordance with paragraph 12 above.

15. **THIS COURT ORDERS** that Settlement Class Members who wish to participate in the Settlement, as specified in Section IV of the Settlement Agreement, submit a Claim Form in accordance with the instructions therein; all Claim Forms must be submitted to the Settlement Administrator within the Claims Deadline, unless otherwise stated in the Claim Form; each Claim Form shall be deemed to be submitted when posted, if received with a postmark by Canada Post, and, in all other cases, the Claim Form shall be deemed to have been submitted when it was actually received by the Settlement Administrator.

16. **THIS COURT ORDERS** that the Claim Forms substantially in the form attached hereto as Schedules "B" through "H" are hereby approved.

17. **THIS COURT ORDERS** that, to be valid, the Claim Form submitted by each Settlement Class Member must satisfy the following conditions: (i) it must be properly completed, signed and submitted in a timely manner in accordance with the provisions of paragraph 15 above; (ii) it must be signed under penalty of perjury by the Settlement Class Member; (iii) it must contain sufficient information and documentation to demonstrate that the Settlement Class Member is eligible to receive one or more of the benefits provided in Section IV of the Settlement Agreement, and (iv) it must correctly state the model number, and, where required, the serial number of the Settlement Class Member's Washer.

18. **THIS COURT ORDERS** that the Settlement Administrator shall, until at least July 25, 2019, continue to have a toll-free telephone number that Settlement Class Members can call to request that a hard copy of the Claim Form be sent to them by mail with Canada Post, and also to obtain additional information regarding the Settlement.

19. **THIS COURT ORDERS** that the Settlement Administrator shall receive, evaluate, and either approve the Claim Forms submitted by Claimants as meeting the requirements of the Settlement Agreement or disapprove as failing to meet those requirements, all in accordance with Section IV of the Settlement Agreement;

20. **THIS COURT ORDERS** that the Settlement Administrator shall provide to the Defendant and Class Counsel at least once every thirty (30) days after the Settlement Approval Order is made, and until all Claim Forms have been evaluated: (i) a list of the

names and addresses of all Claimants whose Claim Forms the Settlement Administrator has determined to be Valid Claims, separately identified by category of settlement benefit to be provided; and (ii) a separate list of the names and addresses of all Claimants whose Claim Forms the Settlement Administrator has determined not to be Valid Claims or otherwise rejected

21. **THIS COURT ORDERS** that the Settlement Administrator shall provide a Notice of Claim Denial to each Claimant that the Settlement Administrator has determined does not have a Valid Claim. This Notice of Claim Denial will provide each Claimant with one opportunity to cure the Settlement Administrator's determination of invalidity by submitting to the Settlement Administrator within thirty (30) days of the issuance of the Notice of Claim Denial a substitute Claim Form, which the Settlement Administrator will then review to determine whether it constitutes a Valid Claim.

22. **THIS COURT ORDERS** that the Settlement Administrator shall, within thirty (30) days after the adjudication of all Valid Claims by the Settlement Administrator, provide to the Defendant and Class Counsel a statement of the total number of Claim Forms submitted and the total number of Claim Forms adjudicated as Valid Claims.

23. **THIS COURT AUTHORIZES** Samsung Electronics Canada Inc. to pay the Valid Claims approved by the Settlement Administrator as Valid Claims, where payment is the relief available under the Settlement, within sixty (60) days after being notified of the Valid Claims by the Settlement Administrator or of the Effective Date, whichever is later.

24. **THIS COURT ORDERS** that all information provided to the Settlement Administrator by or about Settlement Class Members as part of the settlement claims process shall be collected, used and retained by the Settlement Administrator and its agents pursuant to the applicable privacy laws for the purposes of administering the Settlement Agreement, including evaluating Settlement Class Members' eligibility status under the Settlement Agreement; the information provided shall be treated as private and confidential and shall not be disclosed without the express written consent of the relevant Settlement Class Member, except in accordance with the Settlement Agreement and/or orders of this Court.

25. **THIS COURT ORDERS** that the Defendant pay Lawyers' Fees and Expenses to Class Counsel in an amount to be approved by the Court in a separate Order, but in any event not to exceed \$443,750 including HST within forty-five (45) days after the Effective Date.

26. **THIS COURT ORDERS** that the Defendant pay the Service Award set out in the Settlement Agreement to the Class Representative if otherwise approved and Ordered by the Court, within forty-five (45) days after the Effective Date.

27. **THIS COURT ORDERS** that it hereby reserves continuing jurisdiction over the administration of the Settlement Agreement as required and consistent with the terms of the Settlement Agreement.

28. **THIS COURT ORDERS** that neither the Settlement Agreement (including all terms thereof) nor performance under the terms of the Settlement Agreement by the Parties is, or shall be, construed as any admission by Plaintiff, Settlement Class

Members, or the Defendant, including but not limited to: (1) the validity of any claim, theory, or fact; (2) any liability, fault, or responsibility; (3) the existence, cause, or extent of any damages or losses alleged or suffered by Plaintiff or any Settlement Class Member; or (4) the appropriateness of Class Certification in the Lawsuit; further, neither the Settlement Agreement (including all terms thereof) nor performance under the terms of the Settlement Agreement by any party thereto is, or shall be construed as, an admission by Plaintiff, Settlement Class Members, or the Defendant of the validity of any fact or defense asserted in the Lawsuit, or in any other litigation.

29. **THIS COURT ORDERS** that, if the Settlement Agreement fails to become effective on its terms, or this order is not entered or is vacated, reversed or materially modified on appeal (and, in the event of material modification, one of the Parties elects to terminate the said Agreement), then this order shall become null and void, the Settlement Agreement shall be deemed terminated (except for any paragraphs that the said Agreement says survive termination) and the Parties shall return to their positions without prejudice in any way, as provided in the said Agreement.

Date: *April 27, 2019*

  
The Honourable Justice Leitch

ORDER ENTERED  
APR 04 2019  
789





**SCHEDULE "A" – SETTLEMENT APPROVAL NOTICE**

(see attached)

Samsung Top-Loading Washer Litigation in Canada (excluding Quebec)

Notice of Settlement Approval and Claims Process

**Read this Notice Carefully as it may  
affect your rights**

This notice is directed at Settlement Class Members in a class action lawsuit in Ontario related to certain Samsung and Kenmore brand top-loading washing machines that were the subject of voluntary recall announced on October 4, 2016 and updated on November 4, 2016 (the "Washers"), in follow up to the Notice of Class Certification and Settlement Approval Hearing that can be found at [www.\[XXXX\].com](http://www.[XXXX].com).

The Settlement Agreement referred to in the notice at the link above has been approved by the Ontario Superior Court of Justice and is now effective. The Notice of Class Certification and Settlement Approval Hearing at the link above describes who is eligible to claim settlement benefits, the amount of the benefits and how to make a claim. Copies of the Claims Forms and a FAQ are available at the link above. The deadline for submitting a Claim Form is July 25, 2019.

**Who's Included?** The Settlement Class Members include all persons in Canada, other than Quebec residents, who purchased a Washer for household use and who have not excluded themselves from the Settlement Class. The Settlement Class does not include officers, directors or employees of SECA, and does not include any person who settled a small claims court case against SECA or who resolved an informal dispute with SECA and signed a release.

Settlement Class Members who elect to participate in the Settlement are encouraged to complete and submit their Claim Forms online at [www.\[XXXX\].com](http://www.[XXXX].com). Completed Claim Forms may also be mailed to the Settlement Administrator at the address below:

*Karsten Henrikson v Samsung Electronics Canada Inc.*

Settlement Administrator

(Street name), (Unit No.)

(City), (Province)

(Postal Code)

For more information about the Settlement or to request a hard-copy Claim Form and/or FAQ, contact the Settlement Administrator at 1-XXX-XXX-XXXX.



**SCHEDULE "B" – CLAIMS FORM COVER PAGE**

(see attached)

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):  
Claim Forms Cover Page**

**Read and Complete Before Completing the Claim Forms**

You must identify which Recall Benefit you selected through the Voluntary Recall website:

- Recall Rebate  
 Recall Repair

If you have not yet selected a benefit through the Voluntary Recall website, you **must do so before** completing any of the Claim Forms, by visiting the Voluntary Recall website at [www.samsung.com/ca/TopLoadWasherRemedy](http://www.samsung.com/ca/TopLoadWasherRemedy) or [www.samsung.com/ca/KenmoreTopLoadWasherRemedy](http://www.samsung.com/ca/KenmoreTopLoadWasherRemedy). **The Voluntary Recall website will not accept selections after July 25, 2019.**

For Settlement Class Members who have already purchased a Samsung or Kenmore brand replacement washer and received a Recall Rebate under the Voluntary Recall and are original purchasers, you may complete the Enhanced Minimum Recall Rebate Claim Form [[Link to Form](#)], and submit it to the Settlement Administrator by no later than July 25, 2019.

For Settlement Class Members who selected a Recall Rebate through the Voluntary Recall website and are original purchasers and received from Samsung a Recall Rebate Claim Form (stating the amount of rebate available) before March 27, 2019, but have not yet purchased a Samsung brand replacement washer and received a Recall Rebate, you may complete the Enhanced Minimum Recall Rebate Claim Form [[Link to Form](#)] and submit it to the Settlement Administrator by no later than July 25, 2019.

Settlement Class Members who selected the Recall Rebate through the Voluntary Recall website after March 27, 2019 and who are original purchasers will receive a Recall Rebate Claim Form that states the amount of the rebate available for the purchase of a Samsung brand washer, with a minimum of 15.5% of the Estimated Purchase Price of their original Washer, and may purchase a Samsung brand washer and receive the rebate from Samsung by completing and sending the Recall Rebate Claim Form directly to Samsung before the 6 month expiry date on the Form. Please **do not** complete the Enhanced Minimum Recall Rebate Claim Form.

For Settlement Class Members who selected a Recall Rebate through the Voluntary Recall website and are original purchasers and replaced their original Washer with a non-Samsung brand replacement washer between March 27, 2019 and July 25, 2019, you may complete the Settlement Recall Rebate Claim Form [[Link to Form](#)] and submit it to the Settlement Administrator by no later than July 25, 2019.

For Settlement Class Members who selected a Recall Repair through the Voluntary Recall website and are original purchasers, you may complete the Recall Repair Additional Benefit Claim Form [[Link to Form](#)] and submit it to the Settlement Administrator by no later than July 25, 2019.

For Settlement Class Members who requested a Recall Repair after settlement approval and before July 25, 2020, if a Samsung Authorized Service Center did not complete the repair within fourteen (14) days of your request and you qualify for a cash-equivalent card, you may complete a Cash-Equivalent Card Claim Form [[Link to Form](#)] and submit it by no later than August 15, 2020.

For Settlement Class Members who did not participate in the Enhanced Minimum Recall Rebate or Settlement Recall Rebate, who experienced Top Separation within seven (7) years of purchasing their Washer, you may

complete the Top Separation Relief Claim Form [[Link to Form](#)] and submit it to the Settlement Administrator by July 25, 2019, or to Samsung thereafter (within 60 days of any Top Separation), as directed in the Claim Form.

You may be able to submit a Claim Form online or through the mail, depending on the date of your submission. **Please carefully review the instructions in the Claim Form for information on how and when to submit your Claim Form.**

If you have questions about the Claim Forms, please visit the website at [www.\[xxxx\].com](http://www.[xxxx].com), or contact the Settlement Administrator at 1-800-XXX-XXXX. If you have questions about the Claim Forms after July 25, 2019, please contact Samsung directly at 1-800-XXX-XXXX.





**SCHEDULE "C" – ENHANCED MINIMUM RECALL REBATE CLAIM FORM**

(see attached)

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):  
Enhanced Minimum Recall Rebate Claim Form**

**Instructions for Completing the Enclosed Claim Form**

This form is for Settlement Class Members who, before the Settlement Approval Date (March 27, 2019), (i) have already purchased a replacement Samsung or Kenmore brand washer and received a Recall Rebate under the Voluntary Recall or (ii) are an original purchaser and have already selected a Recall Rebate through the Voluntary Recall website and received from Samsung a Recall Rebate Claim Form identifying the amount of the Recall Rebate available, but have not yet purchased a replacement washer and received the Recall Rebate. If you already received a Recall Rebate, or were already notified by Samsung of the Recall Rebate available, and your Recall Rebate totaled less than 15.5% of the Estimated Purchase Price of your Washer, you may be eligible for an additional rebate payment. **Please Note:** If you selected a Recall Rebate after March 27, 2019 and are an original purchaser, the amount of the Recall Rebate in the Samsung Recall Rebate Claim Form will not be lower than 15.5% of the Estimated Purchase Price of your Washer, so you do not need to complete this Claim Form.

There are two ways to submit a Claim Form:

- 1. WEB:** Visit the Settlement Website at: [www.\[xxxx\].com](http://www.[xxxx].com) and fill out your Claim Form online.
- 2. MAIL:** Mail your printed Claim Form to:  
*Karsten Henrikson v Samsung Electronics Canada Inc.*  
Settlement Administrator  
St., Unit No.  
City, Province  
Postal Code

If you submit your Claim Form to the Settlement Administrator online, you must do so on or before **July 25, 2019**. If you are mailing your Claim Form to the Settlement Administrator, it must be postmarked by Canada Post no later than **July 25, 2019**.

If you wish to submit a claim for this benefit, you must: (1) complete this entire Claim Form, including the Certification Statement; and (2) attach copies of all documents required by the Claim Form.

If you have more than one Washer for which you wish to make a claim in this Settlement, you must complete a separate Claim Form for each Washer.

If you have questions about this Claim Form, please visit the website at [www.\[xxxx\].com](http://www.[xxxx].com), or contact the Settlement Administrator at 1-800-XXX-XXXX.

**CLAIM FORM REMINDER CHECKLIST**

**Before submitting this Claim Form, please make sure you:**

1. Provide responses to all fields in the Claim Form.
2. Provide documentation showing (i) that you participated in the Voluntary Recall and selected the Recall Rebate option before March 27, 2019, and (ii) the dollar amount of the Recall Rebate you received or have recently claimed under the Voluntary Recall.
2. Sign the Certification Statement.

**Please keep a copy of your completed Claim Form for your records.**

**Your Claim Form must be submitted online or postmarked by: July 25, 2019**

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):**

**Enhanced Minimum Recall Rebate Claim Form  
Claim Form**

**SECTION A: NAME AND CONTACT INFORMATION**

Provide your name and contact information below. It is your responsibility to notify the Settlement Administrator of any changes to your contact information after the submission of your Claim Form.

First Name	Last Name	
Street Address		
City	Province	Postal Code

**SECTION B: INFORMATION ABOUT YOUR WASHER**

		Purchase Date:		
Model # of washer	Serial # of washer		MONTH	YEAR

**Note:** To locate the model # and serial #, refer to the top of the back panel of your washer.

1.	<p>Are you a resident of Canada, other than Quebec, who was the original purchaser of a Washer for household use?</p> <p>A "Washer" is a Samsung top-loading washing machine subject to the Voluntary Recall, as identified at the following website:  <a href="http://www.samsung.com/ca/TopLoadWasherRemedy">www.samsung.com/ca/TopLoadWasherRemedy</a> or  <a href="http://www.samsung.com/ca/KenmoreTopLoadWasherRemedy">www.samsung.com/ca/KenmoreTopLoadWasherRemedy</a></p> <p>If you answered No to this question, <b>STOP:</b> you are not entitled to any compensation or benefit under this Settlement.</p>	<p>Question 1: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
2.	<p>Did you receive a Recall Rebate, or a Samsung Recall Benefit Claim Form, under the Voluntary Recall prior to March 27, 2019?</p>	<p>Question 2:</p>

<p><b>NOTE:</b> If you have not already participated in the Voluntary Recall, you may still do so before the Claims Deadline, and, if selected, receive a Recall Rebate including any Enhanced Minimum Benefit available through the Voluntary Recall website at:</p> <p><a href="http://www.samsung.com/ca/TopLoadWasherRemedy">www.samsung.com/ca/TopLoadWasherRemedy</a> or  <a href="http://www.samsung.com/ca/KenmoreTopLoadWasherRemedy">www.samsung.com/ca/KenmoreTopLoadWasherRemedy</a></p>	<p>Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>3. If you answered "YES" to Question 2, what was (i) the total dollar amount of the Recall Rebate payment you received under the Voluntary Recall before March 27, 2019? Or (ii) the total dollar amount of the Recall Rebate payment you claimed from Samsung under the Voluntary Recall after purchasing a replacement Samsung or Kenmore brand washer before March 27, 2019?</p>	<p>Question 3: \$ _____</p>

If you answered "YES" to Question 2, you may be entitled to an Enhanced Minimum Recall Rebate payment, the amount of which is the difference, if any, between the amount you received and 15.5% of the Estimated Purchase Price of your Washer.

To receive it, you must provide with this claim form documentation showing (i) that you participated in the Voluntary Recall and selected the Recall Rebate option before March 27, 2019, and (ii) the dollar amount of the Recall Rebate you received or have recently claimed under the Voluntary Recall.

**PROCEED TO THE CERTIFICATION STATEMENT ON THE NEXT PAGE**

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**CERTIFICATION STATEMENT**

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**CERTIFICATION STATEMENT (Please note that you will not be eligible to receive any Settlement benefit unless you sign and return this Statement):** I affirm under penalty of perjury that all information provided in this Claim Form is true and accurate.

Signature

Date

Print Name



**SCHEDULE "D" – SETTLEMENT RECALL REBATE CLAIM FORM**

(see attached)



**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):  
Settlement Recall Rebate Claim Form**

**Instructions for Completing the Enclosed Claim Form**

This form is for Settlement Class Members who are original purchasers, who have selected but not received a Recall Rebate under the Voluntary Recall, and who replace their Samsung or Kenmore brand Washer with a non-Samsung brand replacement washer between **[Settlement Notice Date]** and July 25, 2019. By selecting a Settlement Recall Rebate using this form you may receive 15.5% of the Estimated Purchase Price of the recalled Samsung or Kenmore brand Washer towards the purchase price of a non-Samsung brand replacement washer. To receive this benefit, you must purchase a non-Samsung brand replacement washer and complete and submit this Claim Form to the Settlement Administrator by **July 25, 2019**.

There are two ways to submit a Claim Form:

- 1. WEB:** Visit the Settlement Website at: [www.\[xxxx\].com](http://www.[xxxx].com) and fill out your Claim Form online.
- 2. MAIL:** Mail your printed Claim Form to:  
*Karsten Henrikson v Samsung Electronics Canada Inc.*  
Settlement Administrator  
(Street), Unit No.  
(City), (Province)  
(Postal Code)

If you submit your Claim Form to the Settlement Administrator online, you must do so on or before **July 25, 2019**. If you are mailing your Claim Form to the Settlement Administrator, it must be postmarked by Canada Post no later than **July 25, 2019**.

If you wish to submit a claim for this benefit, you must: (1) complete this entire Claim Form, including the Certification Statement; and (2) attach copies of all documents required by the Claim Form.

If you have more than one Washer for which you wish to make a claim in this Settlement, you must complete a separate Claim Form for each Washer.

If you have questions about this Claim Form, please visit the website at [www.\[xxxx\].com](http://www.[xxxx].com), or contact the Settlement Administrator at 1-800-XXX-XXXX.

**CLAIM FORM REMINDER CHECKLIST**

**Before submitting this Claim Form, please make sure you:**

1. Provide responses to all fields in the Claim Form.
2. Provide (i) proof of purchased documentation for a non-Samsung brand replacement washer between [Settlement Notice Date] and July 25, 2019, and (ii) remove the two (2) labels for the Model and Serial Number from your recalled Samsung or Kenmore brand washer and affix them to the bottom of the Claim Form in the spaces provided.
2. Sign the Certification Statement.

**Please keep a copy of your completed Claim Form for your records.**

**Your Claim Form must be submitted online or postmarked by: July 25, 2019**

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec): Settlement Recall Rebate Claim Form**

**Claim Form**

**SECTION A: NAME AND CONTACT INFORMATION**

Provide your name and contact information below. It is your responsibility to notify the Settlement Administrator of any changes to your contact information after the submission of your Claim Form.

<input type="text"/> First Name	<input type="text"/> Last Name	
<input type="text"/> Street Address		
<input type="text"/> City	<input type="text"/> Province	<input type="text"/> Postal Code

**SECTION B: INFORMATION ABOUT YOUR WASHER**

<input type="text"/> Model # of washer	<input type="text"/> Serial # of washer	Purchase Date:	<input type="text"/> MONTH	<input type="text"/> YEAR
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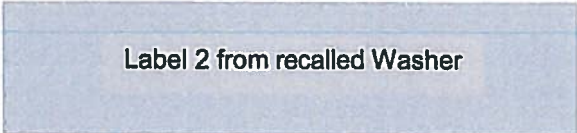
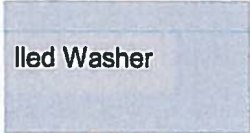
**Note:** To locate the model # and serial #, refer to the top of the back panel of your washer.

1.	Are you a resident of Canada, other than Quebec, who was the original purchaser of a Washer for household use?  A "Washer" is a Samsung top-loading washing machine subject to the Voluntary Recall, as identified at the following website: <a href="http://www.samsung.com/ca/TopLoadWasherRemedy">www.samsung.com/ca/TopLoadWasherRemedy</a> or <a href="http://www.samsung.com/ca/KenmoreTopLoadWasherRemedy">www.samsung.com/ca/KenmoreTopLoadWasherRemedy</a>  If you answered "NO" to this Question, <b>STOP:</b> you are not entitled to any compensation or benefit under this Settlement.	Question 1: Yes <input type="checkbox"/> No <input type="checkbox"/>
2.	Have you selected but not received a Recall Rebate under the Voluntary Recall?	Question 2: Yes <input type="checkbox"/> No <input type="checkbox"/>

	<p><b>NOTE:</b> If you have not already selected a Recall Rebate under the Voluntary Recall, you must do so before proceeding to complete this form and before July 25, 2019 to be eligible to receive a Settlement Recall Rebate. To select a Recall Rebate through the Voluntary Recall website, visit <a href="http://www.samsung.com/ca/TopLoadWasherRemedy">www.samsung.com/ca/TopLoadWasherRemedy</a> or <a href="http://www.samsung.com/ca/KenmoreTopLoadWasherRemedy">www.samsung.com/ca/KenmoreTopLoadWasherRemedy</a></p>	
3.	<p>Have you purchased a non-Samsung brand replacement washer between [Settlement Notice Date] and July 25, 2019?</p> <p><b>NOTE:</b> To be eligible to receive a Settlement Recall Rebate, you must attach proof of purchase for a non-Samsung brand replacement washer dated between [Settlement Notice Date] and July 25, 2019.</p>	<p>Question 3 Yes <input type="checkbox"/> No <input type="checkbox"/></p>
4.	<p>Have you disposed of your recalled Washer such that it is no longer in use?</p> <p><b>NOTE:</b> To be eligible to receive a Settlement Recall Rebate, you must attach the Model and Serial Number labels from your recalled Washer to this Claim Form.</p>	<p>Question 4 Yes <input type="checkbox"/> No <input type="checkbox"/></p>

If you answered "YES" to Questions 1, 2, 3 and 4, you may be entitled to a Settlement Recall Rebate payment, the amount of which is 15.5% of the Estimated Purchase Price of your Washer.

**How to Locate the Model and Serial Number Labels on your Recalled Washer:**



**THE CERTIFICATION STATEMENT ON THE NEXT PAGE**

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**CERTIFICATION STATEMENT**

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**CERTIFICATION STATEMENT (Please note that you will not be eligible to receive any Settlement benefit unless you sign and return this Statement):**

I affirm under penalty of perjury that all information provided in this Claim Form is true and accurate.

Signature

Date

Print Name



**SCHEDULE "E" – RECALL REPAIR ADDITIONAL BENEFIT CLAIM FORM**

(see attached)

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):  
Recall Repair Additional Benefit Claim Form**

**Instructions for Completing the Enclosed Claim Form**

This form is for Settlement Class Members who had or have their Washers repaired under the Voluntary Recall prior to July 25, 2019 and who are original purchasers. You may be eligible for an additional benefit from Samsung Electronics Canada Inc. as a result of the class-action settlement. To receive an additional benefit, you must complete this Claim Form.

There are two ways to submit a Claim Form:

- 1. WEB:** Visit the Settlement Website at: [www.\[xxxx\].com](http://www.[xxxx].com) and fill out your Claim Form online.
- 2. MAIL:** Mail your printed Claim Form to:  
*Karsten Henrikson v Samsung Electronics Canada Inc.*  
Settlement Administrator  
(Street Name), (Unit No.)  
City, Province  
xxx-xxx

If you submit your Claim Form to the Settlement Administrator online, you must do so on or before **July 25, 2019**. If you are mailing your Claim Form to the Settlement Administrator, it must be postmarked by the Canada Post no later than **July 25, 2019**.

If you qualify as a Settlement Class member who has received or elects to receive a Recall Repair under the Voluntary Recall, you may be eligible to make a claim for your choice of one of the following cash rebates:

- a. \$25.00 cash rebate for the purchase of any Samsung microwave oven;
- b. \$50.00 cash rebate for the purchase of any Samsung Major Home Appliance (other than a Washer) with a purchase price (not including sales taxes, delivery fees, and installation charges) between \$0.00 and \$900.00;
- c. \$75.00 cash rebate for the purchase of any Samsung Major Home Appliance (other than a Washer) with a purchase price (not including sales taxes, delivery fees, and installation charges) between \$900.01 and \$1,500.00; or
- d. \$85.00 cash rebate for the purchase of any Samsung Major Home Appliance (other than a Washer) with a purchase price (not including sales taxes, delivery fees, and installation charges) of \$1,500.01 and higher.

If you wish to submit a claim for this additional benefit, you must complete this entire Claim Form, including the Certification Statement.

If the Settlement Administrator determines that you have submitted a Valid Claim, you will be provided with a Recall Repair Additional Benefit Rebate Form by mail or email, which will expire on March 27, 2020.

If you have more than one Washer for which you wish to make a claim in this Settlement, you must complete a separate Claim Form for each Washer.



If you have questions about this Claim Form, please visit the Settlement Website at [www.\[xxxx\].com](http://www.[xxxx].com), or contact the Settlement Administrator at 1-800-XXX-XXXX.

**CLAIM FORM REMINDER CHECKLIST**

**Before submitting this Claim Form, please make sure you:**

1. Complete all fields of the Claim Form.
2. Answer all of the questions.
3. Sign the Certification Statement.

**Please keep a copy of your completed Claim Form for your records.**

Your Claim Form  
must  
be submitted online  
or postmarked by:  
July 25, 2019

Settlement of Samsung Top-Load Washing Machine  
Litigation in Canada (excluding Quebec): Recall  
Repair Additional Benefit

Claim Form

**SECTION A: NAME AND CONTACT INFORMATION**

Provide your name and contact information below. It is your responsibility to notify the Settlement Administrator of any changes to your contact information after the submission of your Claim Form.

First Name

Last Name

Street Address

City

Province

Postal Code

**SECTION B: INFORMATION ABOUT YOUR WASHER**

Model # of washer

Serial # of washer

Purchase  
Date:

MONTH

YEAR

**Note:** To locate the model # and serial #, refer to the top of the back panel of your washer.

1.

Are you a resident of Canada, excluding Quebec, who was the original purchaser of a Washer for household use?

(A "Washer" is a Samsung top-loading washing machine subject to the Voluntary Recall, as identified at the following website:  
[www.samsung.com/ca/TopLoadWasherRemedy](http://www.samsung.com/ca/TopLoadWasherRemedy) or  
[www.samsung.com/ca/KenmoreTopLoadWasherRemedy](http://www.samsung.com/ca/KenmoreTopLoadWasherRemedy)

If you answered No to this question, **STOP:** you are not entitled to any compensation or benefit under this Settlement.

Question 1:  
Yes  No

2.	<p>Have you selected a Recall Repair through the Voluntary Recall website?</p> <p><b>NOTE:</b> If you have not already participated in the Voluntary Recall, you may still do so. However, in order to be eligible for the Recall Repair Additional Benefit under the Settlement, you must first participate in the Voluntary Recall and select the Recall Repair by no later than July 25, 2019. Voluntary Recall information is available at <a href="http://www.samsung.com/ca/TopLoadWasherRemedy">www.samsung.com/ca/TopLoadWasherRemedy</a> or <a href="http://www.samsung.com/ca/KenmoreTopLoadWasherRemedy">www.samsung.com/ca/KenmoreTopLoadWasherRemedy</a></p>	<p>Question 2: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
3.	<p>Have you affixed the control panel guide provided in the Home Label Kit to your Washer's control panel?</p>	<p>Question 3: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
4.	<p>Do you at all times operate your Washer in accordance with the additional instructions provided in the Home Label Kit?</p>	<p>Question 4: Yes <input type="checkbox"/> No <input type="checkbox"/></p>

If you answered "NO" to Question 1, 3 or 4, you are not entitled to a Recall Repair Additional Benefit. If you answered "NO" to Question 2, you will only be eligible for a Recall Repair Additional Benefit if you select a Recall Repair under the Voluntary Recall and then complete and submit this Claim Form to the Settlement Administrator before July 25, 2019.

If you answered "YES" to Questions 1, 2, 3 and 4, you may be entitled to a Recall Repair Additional Benefit.

5.	<p>Do you wish to designate a household member or immediate family member to whom you wish to transfer your cash rebate under the Recall Repair Additional Benefit? (You are not required to do so.)</p> <p><b>NOTE:</b> "Immediate family member" means your parent, spouse, sibling, child, step-child, or adopted child, whether or not that person lives in your home. "Household member" means any person who: (1) is claimed by you as a dependent for tax purposes; and (2) has lived in your home as a member of your household for one (1) full year prior to [Insert Certification Notice Date], 2018.</p>	<p>Question 5: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
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If you answered "YES" to Question 5 and would like to transfer your Recall Repair Additional Benefit to a household member or immediate family member, identify the household member or immediate family member below.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

**PROCEED TO THE CERTIFICATION STATEMENT ON THE NEXT PAGE**

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**CERTIFICATION STATEMENT**

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**CERTIFICATION STATEMENT (Please note that you will not be eligible to receive any Settlement benefit unless you sign and return this Statement):** I affirm under penalty of perjury that all information provided in this Claim Form is true and accurate.

Signature

Date

Print Name



**SCHEDULE "F" – RECALL REPAIR ADDITIONAL BENEFIT REBATE CLAIM  
FORM**

(see attached)

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):  
Recall Repair Additional Benefit Rebate Claim Form**

**Instructions for Completing the Enclosed Claim Form**

This form is for Settlement Class Members who submitted a valid Recall Repair Additional Benefit Claim Form. You may be eligible to receive an additional benefit if you purchase a Samsung microwave oven or a Samsung Major Home Appliance from Samsung Electronics Canada Inc. or any Samsung Authorized Canadian Retailer. To receive an additional benefit, you must complete this Claim Form.

There are two ways to submit a Claim Form:

**Prior to September 30, 2019**

**WEB:** Visit the settlement website at: [www.\[xxxx\].com](http://www.[xxxx].com) and fill out your Claim Form online.

**MAIL:** Mail your printed Claim Form to:  
*Karsten Henrikson v Samsung Electronics Canada Inc.*  
Settlement Administrator  
St., Unit No.  
City, Province  
Postal Code

**After September 30, 2019 but before March 27, 2020:**

**MAIL:** Mail your printed Claim Form to:  
*Samsung Electronics America, Inc.*  
2050 Derry Road West  
Mississauga, ON  
L5N 0B9

If you submit your Claim Form online, you must do so before **September 30, 2019**. If you are mailing your Claim Form to the Settlement Administrator, it must be postmarked by the Canada Post no later than **September 30, 2019**. As noted above, Claim Forms may also be mailed to Samsung **after September 30, 2019 but before March 27, 2020**.

You may be eligible to make a claim for your choice of one of the following cash rebates:

- a. \$25.00 cash rebate for the purchase of any Samsung microwave oven;
- b. \$50.00 cash rebate for the purchase of any Samsung Major Home Appliance (other than a Washer) with a purchase price (not including sales taxes, delivery fees, and installation charges) between \$0.00 and \$900.00;
- c. \$75.00 cash rebate for the purchase of any Samsung Major Home Appliance (other than a Washer) with a purchase price (not including sales taxes, delivery fees, and installation charges) between \$900.01 and \$1,500.00; or
- d. \$85.00 cash rebate for the purchase of any Samsung Major Home Appliance (other than a Washer) with a purchase price (not including sales taxes, delivery fees, and installation charges) of \$1,500.01 and higher.



If you wish to be eligible to receive this additional benefit, you must complete this entire Claim Form, including proof of purchase. If the Settlement Administrator determines that your claim form is valid, you will be provided with payment by electronic transfer or a check sent by mail with Canada Post.

If you have questions about this Claim Form, please visit the Settlement Website at [www.\[xxx\].com](http://www.[xxx].com), or contact the Settlement Administrator at 1-800-XXX-XXXX. If you have questions about this Claim Form after September 30, 2019, please contact Samsung directly at 1-800-XXX-XXXX.

**CLAIM FORM REMINDER CHECKLIST**

**Before submitting this Claim Form, please make sure you:**

1. Complete all fields of the Claim Form.
2. Identify the type of rebate you are selecting and provide proof of purchase for either a Samsung microwave oven or a Samsung Major Home Appliance from Samsung Electronics Canada Inc. or a Samsung Authorized Canadian Retailer.

**Please keep a copy of your completed Claim Form for your records.**

**Your Claim Form  
must  
be submitted by:  
March 27, 2020**

**Settlement of Samsung Top-Load Washing Machine  
Litigation in Canada (excluding Quebec): Recall Repair  
Additional Benefit  
Rebate Claim Form**

<p>Identify the appliance you purchased, which will affect your choice of cash rebate as noted above.</p> <p><b>NOTE:</b> Purchase price does not include sales taxes, delivery fees or installation charges. <b>You must include proof of purchase to receive a Recall Repair Additional Benefit Rebate.</b></p>	<ul style="list-style-type: none"><li><input type="checkbox"/> Samsung microwave oven.</li><li><input type="checkbox"/> Samsung Major Home Appliance (other than a Washer) with a purchase price of between \$0.00 and \$900.00 and higher.</li><li><input type="checkbox"/> Samsung Major Home Appliance (other than a Washer) with a purchase price of between \$900.01 and \$1,500.00.</li><li><input type="checkbox"/> Samsung Major Home Appliance (other than a Washer) with a purchase price of \$1,500.01 and higher.</li></ul>
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**CERTIFICATION STATEMENT**

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**CERTIFICATION STATEMENT (Please note that you will not be eligible to receive any Settlement benefit unless you sign and return this Statement):** I affirm under penalty of perjury that all information provided in this Form is true and accurate.

Signature

Date

---

Print Name



**SCHEDULE "G" – CASH-EQUIVALENT CARD CLAIM FORM**

(see attached)

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):  
Cash-Equivalent Card Claim Form**

**Instructions for Completing the Enclosed Claim Form**

This form is for Settlement Class Members who selected a Recall Repair through the Voluntary Recall website before July 25, 2019, or thereafter asked Samsung to perform a repair of their Washer by telephone at 1-855-291-6251 for Samsung brand Washers, and 1-855-291-6252 for Kenmore brand Washers before July 25, 2020. You may be eligible to receive a one-time \$50.00 cash-equivalent card if a service technician failed to complete the repair as described below. To receive a cash-equivalent card, you must complete this Claim Form.

There are two ways to submit a Claim Form:

**Prior to September 30, 2019**

**WEB:** Visit the settlement website at: [www.\[xxxx\].com](http://www.[xxxx].com) and fill out your Claim Form online.

**MAIL:** Mail your printed Claim Form to:  
*Karsten Henrikson v Samsung Electronics Canada Inc.*  
Settlement Administrator  
St., Unit No.  
City, Province  
Postal Code

**After September 30, 2019 but before August 15, 2020:**

**MAIL:** Mail your printed Claim Form to:  
*Samsung Electronics America, Inc.*  
2050 Derry Road West  
Mississauga, ON  
L5N 0B9

If you submit your Claim Form online, you must do so on or before **September 30, 2019**. If you are mailing your Claim Form to the Settlement Administrator, it must be postmarked by Canada Post no later than **September 30, 2019**. As noted above, Claim Forms may also be mailed to Samsung **after September 30, 2019 but before August 15, 2020**.

If you select a Recall Repair through the Voluntary Recall website or otherwise requested a repair in the relevant time period, and a Samsung Authorized Service Center was not able to effectuate the requested Recall Repair within fourteen (14) days of the request, solely as a result of an act or omission by the Samsung Authorized Service Center, you may be eligible to receive a one-time \$50.00 cash-equivalent card.<sup>1</sup> The fourteen (14) day limit will not apply if your Washer is 200 km or more from a Samsung Authorized Service Center, in which case the repair will be completed as soon as reasonably practical.

To obtain a cash equivalent card, you must allow the Samsung Authorized Service Center fourteen days to effectuate the requested repair, comply with all other conditions, and submit the signed Claim Form, including the Certification Statement, to the Settlement Administrator for verification.

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<sup>1</sup> You will not be eligible to receive a \$50.00 cash-equivalent card if Samsung Electronics Canada Inc. elects to replace rather than repair your Washer.

If you have more than one Washer for which you wish to make a claim in this Settlement, you must complete a separate Claim Form for each Washer.

If you have questions about this Claim Form, please visit the Settlement Website at [www.\[xxx\].com](http://www.[xxx].com), or contact the Settlement Administrator at 1-800-XXX-XXXX. If you have questions about this Claim Form after September 30, 2019, please contact Samsung directly at 1-800-XXX-XXXX.

**CLAIM FORM REMINDER CHECKLIST**

**Before submitting this Claim Form, please make sure you:**

1. Complete all fields of the Claim Form.
2. Answer all of the questions.
3. Sign the Certification Statement.

**Please keep a copy of your completed Claim Form for your records.**



Your Claim Form must be submitted online or postmarked by: August 15, 2020

Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec)

Cash-Equivalent Card Claim Form



**SECTION A: NAME AND CONTACT INFORMATION**

Provide your name and contact information below. It is your responsibility to notify the Settlement Administrator or Samsung of any changes to your contact information after the submission of your Claim Form.

First Name

Last Name

Street Address

City

Province

Postal Code

**SECTION B: INFORMATION ABOUT YOUR WASHER**

Model # of washer

Serial # of washer

Purchase Date:

MONTH

YEAR

**Note:** To locate the model # and serial #, refer to the top of the back panel of your washer.

1.	On what date did you request a Recall Repair for your Washer?	<p>Question 1:</p> <p>_____, ____</p> <p>(month) (day) (year)</p>
2.	<p>What is the name and phone number of the service technician that was provided to you at the time you requested the repair?</p> <p>If you were not provided with the name and phone number of the service technician, please indicate that by checking the box to the right.</p>	<p>Question 2:</p> <p>Name and phone number of service technician:</p> <p>_____</p> <p>_____</p> <p style="text-align: center;"><i>OR</i></p>

	I was not provided with the name and/or phone number of a service technician <input type="checkbox"/>
3.	<p>Did a Samsung Authorized Service Center fail to effectuate your requested Recall Repair within fourteen (14) days of your request? If you answer "NO" to this Question, <b>STOP</b>: you are not eligible to receive a cash-equivalent card.</p> <p>Question 3: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
4.	<p>Was the failure to effectuate your requested repair attributable to any act or omission by you or by any other party apart from the Samsung Authorized Service Center?</p> <p>Question 4: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
5.	<p>Were you or another party reasonably available during the fourteen (14) day period to allow the Samsung Authorized Service Center to perform the requested Recall Repair?</p> <p>Question 5: Yes <input type="checkbox"/> No <input type="checkbox"/></p>

**PROCEED TO THE CERTIFICATION STATEMENT ON THE NEXT PAGE**

**CERTIFICATION STATEMENT (Please note that you will not be eligible to receive a \$50.00 cash equivalent card unless you sign and return this Statement):**

I affirm under penalty of perjury that all information provided in this Claim Form is true and accurate.

Signature

Date

Print Name

**SUBMIT THIS CERTIFICATION STATEMENT ONLINE AT [www.\[xxxx\].com](http://www.[xxxx].com) OR BY MAIL TO THE SETTLEMENT ADMINISTRATOR AT THE ADDRESS LISTED ABOVE**



**SCHEDULE "H" – TOP SEPARATION RELIEF CLAIM FORM**

(see attached)

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):  
Washer Top Separation Claim Form**

**Instructions for Completing the Enclosed Claim Form**

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This form is for Settlement Class Members who did not participate in the Enhanced Minimum Recall Rebate or Settlement Recall Rebate and for whom, within seven (7) years of the date of purchase, their Washer's top detached from the chassis during operation (a "Top Separation"). You may be eligible for benefits from Samsung Electronics Canada Inc. as a result of a class-action settlement.

**If you experience a Top Separation before July 25, 2019, submit this Claim Form following the instructions below. If you experience a Top Separation after July 25, 2019, but within seven (7) years of the date you purchased the Washer, you are eligible for the same benefits if your Claim Form is submitted within sixty (60) days of any Top Separation.**

There are two ways to submit a Claim Form:

**Prior to July 25, 2019**

**WEB:** Visit the settlement website at: [www.\[xxxx\].com](http://www.[xxxx].com) and fill out your Claim Form online.

**MAIL:** Mail your printed Claim Form to:  
*Karsten Henrikson v Samsung Electronics Canada Inc.*  
Settlement Administrator  
St., Unit No.  
City, Province  
Postal Code

**After July 25, 2019 But Within 7 Years of Purchase And Within 60 Days of Any Top Separation Occurring:**

**MAIL:** Mail your printed Claim Form to:  
*Samsung Electronics America, Inc.*  
2050 Derry Road West  
Mississauga, ON  
L5N 0B9

If you submit your Claim Form online, you must do so on or before **July 25, 2019**. If you are mailing your Claim Form to the Settlement Administrator, it must be postmarked by Canada Post no later than **July 25, 2019**. As noted above, Claim Forms may also be mailed to Samsung **after July 25, 2019 but within seven (7) years of the date of purchase. and sixty (60) days of any Top Separation.**

If you qualify as a Settlement Class Member because your Washer experienced a Top Separation, you may be eligible to make a claim for the following benefits:

1. Full refund of the purchase price you paid for your Washer, to the extent not previously provided; and
2. If you incurred clean-up costs, laundromat expenses, or washing machine rental costs because your Washer experienced a Top Separation, you may be eligible for reimbursement of up to \$100.00 total, including up to \$50.00 for clean-up costs. **NOTE: Top Separation Relief does not**

include personal injury or damage to property arising out of or in connection with Top Separation. Personal injury and damage to property are not Released Claims under this Settlement.

If you wish to submit a claim for these benefits you must (1) complete the entire Claim Form included with these instructions, (2) sign the Certification Statement on the last page, and (3) attach copies of all documents required by the Claim Form, including a photograph of the Top Separation and documentation of resulting expenses.

If you have more than one Washer for which you wish to make a claim in this Settlement, you must complete a separate Claim Form for each Washer.

If you have questions about this Claim Form, please visit the website at [www.\[xxxx\].com](http://www.[xxxx].com) or contact the Settlement Administrator at 1-800-XXX-XXXX. If you have questions about this Claim Form after July 25, 2019, please contact Samsung directly at 1-800-XXX-XXXX.

### **CLAIM FORM REMINDER CHECKLIST**

**Before submitting this Claim Form, please make sure you:**

1. Provide responses to all fields in Part One and Part Two.
2. In Part One, provide your name and address, the Model Number and Serial Number of your Washer that experienced a Top Separation, and the date you purchased your Washer and answer all questions.
3. In Part Two, answer each question and provide documentation evidencing the purchase price of your Washer and a photograph evidencing the Top Separation as requested in Questions 1 and 2.
4. If your Washer experienced a Top Separation and you incurred Clean-up Costs, laundromat expenses, or washing machine rental costs, you will need to provide the documentation of those expenses as requested in Part Two, Question 5.
5. Sign and date the Certification Statement on the last page.
6. Submit your Claim Form to the Settlement Administrator online through the Settlement Website at www.[XXXX].com by **July 25, 2019** or mail your Claim Form to the Settlement Administrator, with the photograph and documentation, postmarked by Canada Post no later than **July 25, 2019**. **After July 25, 2019**, if a Top Separation occurs within 7 years of when you purchased the Washer, submit the Claim Form by mail to Samsung within 60 days of occurrence.

**Please keep a copy of your completed Claim Form and all submitted documentation for your records.**



PART ONE

Settlement of Samsung Top-Load Washing Machine  
Litigation in Canada (excluding Quebec):

PART ONE

Top Separation Claim Form

Claim Form: PART ONE

**SECTION A: NAME AND CONTACT INFORMATION**

Provide your name and contact information below. It is your responsibility to notify the Settlement Administrator or Samsung (after July 25, 2019) of any changes to your contact information after the submission of your Claim Form.

First Name

Last Name

Street Address

City

Province

Postal Code

**SECTION B: INFORMATION ABOUT YOUR WASHER**

Model # of washer

Serial # of washer

Purchase  
Date:

MONTH

YEAR

**Note:** To locate the model # and serial #, refer to the top of the back panel of your washer.

1.

Are you a resident of Canada, other than Quebec, and the purchaser of a Washer for household use?

(A "Washer" is a Samsung top-loading washing machine subject to the Voluntary Recall, as identified at the following website:

[www.samsung.com/ca/TopLoadWasherRemedy](http://www.samsung.com/ca/TopLoadWasherRemedy) or  
[www.samsung.com/ca/KenmoreTopLoadWasherRemedy](http://www.samsung.com/ca/KenmoreTopLoadWasherRemedy))

If you answered "NO" to this Question, **STOP:** you are not entitled to any compensation or benefit.

Question 1:  
Yes  No

2.	<p>Did you obtain a Recall Rebate under the Voluntary Recall and participate in the Enhanced Minimum Recall Rebate or Settlement Recall Rebate under this Settlement?</p> <p>If you answered "YES" to this Question, <b>STOP:</b> you are not entitled to any compensation or benefit.</p>	<p>Question 2: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
3.	<p>Have you previously received from Samsung any form of compensation or customer-satisfaction benefit relating to your Washer's Top Separation (for example, a free gift card, a cash payment, a partial refund of the Washer's purchase price, or a discount on the regular price of a new washer or any other Samsung product)?</p>	<p>Question 3: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
4.	<p>If you answered "YES" to Question 3, what was the amount of the compensation that you previously received?</p>	<p>Question 4: \$ _____</p>

**PROCEED TO PART TWO ON THE NEXT PAGE**

PART TWO

**Settlement of Samsung Top-Load Washing Machine  
Litigation in Canada (excluding Quebec):**

**Top Separation Claim Form**

**Claim Form: PART TWO**

PART TWO

1.	Within seven years of the date you purchased the Washer, did your Washer experience an event in which its top detached from the chassis while in operation (a "Top Separation")? <b>To be eligible for benefits, you <u>must</u> provide a photograph evidencing your Washer after it experienced a Top Separation</b> (such as a photograph of the Washer's top section separated from the chassis).	Question 1: Yes <input type="checkbox"/> No <input type="checkbox"/>
2.	How much did you pay for your Washer? <b>Please provide documentation evidencing the purchase price of your Washer</b> (such as a copy of your receipt).	Question 2: \$ _____
3.	Did you incur clean-up costs, laundromat expenses, or washing machine rental costs as a result of a Top Separation experienced by the Washer you identified in Part One?	Question 3: Yes <input type="checkbox"/> No <input type="checkbox"/>
4.	What was the total amount of your documented clean-up costs, laundromat expenses, or washing machine rental costs caused by the Top Separation?	Question 4: \$ _____
5.	Do you have documentation showing the amount of your clean-up costs, laundromat expenses, and/or washing machine rental costs caused by the Top Separation? Examples of sufficient documentation include, but are not limited to, copies of checks, credit card statements, receipts, or other records that show the amount spent on these items. <b>To be eligible for reimbursement, you <u>must</u> provide copies of your documentary proof to the Settlement Administrator with your Claim Form.</b>	Question 5: Yes <input type="checkbox"/> No <input type="checkbox"/>

If you answered "NO" to Question 1, you are not eligible for a refund or for reimbursement of expenses relating to a Top Separation.

If you answered "YES" to Questions 1, 3, and 5, and your answer to Question 4 is greater than \$0.00, you may be entitled to reimbursement of up to \$100.00, of which no more than \$50.00 may be attributable to clean-up costs, if you provide documentation evidencing your expenses.

**Note: Property damage and personal injury claims caused by a Top Separation are not covered by this Settlement and are not released by your participation in this Settlement.**

**PROCEED TO THE CERTIFICATION STATEMENT ON THE NEXT PAGE**

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**CERTIFICATION STATEMENT**

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**CERTIFICATION STATEMENT (Please note that you will not be eligible to receive any Settlement benefit unless you sign and return this Statement):**

I affirm under penalty of perjury that (i) all information provided in Part One and Part Two of this Claim Form is true and accurate and (ii) my Washer that experienced Top Separation has been disposed of and is no longer in use.

Signature

Date

Print Name

789

KARSTEN HENRIKSEN -and- SAMSUNG ELECTRONICS  
CANADA INC.

Plaintiff

Defendant

Court File No. 2762-16-CP

ONTARIO  
SUPERIOR COURT OF JUSTICE  
Proceeding commenced at London

ORDER  
(SETTLEMENT APPROVAL)

**BLAKE, CASSELS & GRAYDON LLP**  
Barristers & Solicitors  
199 Bay Street  
Suite 4000, Commerce Court West  
Toronto ON M5L 1A9

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brittany.shamess@blakes.com  
Lawyers for the defendant